# Equity Bank Online Banking Retail User Guide

Version 1.0



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### Equity Bank System Overview

Login Process

- 1. From a browser pull up the Equity Bank website, <u>www.EquityBank.com</u>.
- 2. On the left side, select 'Login'.
- 3. Select 'Personal' from the drop-down menu.
- 4. Enter your Access ID and Password.

### **Quick Reference Guide**



- 5. 3. Enter your 'Login ID' and 'Password'.
- 6. Select 'Log In'.

- 7. In the entry box, enter the Secure Access Code the system provides to you via SMS or phone.
- 8. Select 'Submit'.



Log In

Privacy Policy

Forgot your password?

9. Complete all missing information for your user profile and click 'submit profile'

Questions? We can Help! Retail Phone: 888-733-5041 Email: <u>customersevice@equitybank.com</u>



button when completed.

Prefix	First Name	*		Middle Name
	Q2			
Last Name *				Suffix
TEST				
Email Address	*			
Address 1 *				
7701 E KELLO	GG			
Address 2				
Country *				
United States	5			
City *	State	*	ZIP	*
WICHITA	Ka	insas	• 6	7207
Phone Country	*			
United States				
			k Phone *	
Home Phone *		wor		
Home Phone *		wor		

- 10. Upon first login, you will be prompted to change your password. Enter the old password in the top box along with a new password twice for validation.
- 11. Select 'Submit'.

Please set your new password:
Old Password
New Password
Confirm New Password
Password must be at least 5 characters long.
Password can be no more than 15 characters long.
Password must contain a minimum of 1 numbers.
Password may not be the same as last 10 passwords.
Back Submit



12. Review the 'Financial Tools Disclaimer' and click 'Agree' then "Yes, I agree.

Then review the 'Online Access Agreement & Disclosure Statement' and click 'I accept' to complete the first-time login process and access the system.

### **Quick Reference Guide**

hall not be construed as a bar or waiver of any rights or

#### Financial Tools Disclimer

#### EXHIBIT D

MoneyDesktop Terms & Conditions and Privacy PolicyMoneyDesktop Terms and Conditions Updated November 22, 2013 You are accessing services provided directly or indirectly to you from MoneyDesktop, Inc, and being asked to agree to a legally binding agreement in accordance with the terms and conditions s Interference are anounced and the incombine and reached in

If you are under the age of lighteen (18) years of age, or are not at least the age of majority or otherwise incapable of binding to a legal contract in the jurisdiction from which you enter into this agreement, you MUST here your legal guarding (ag, your parent) or someone with entorized power of attorney review this agreement and consent upon your behalf or you should not proceed at further: Novembanding the foregoing. MoneyDeshots has not designed the Services with the interminist such bus ease by minors not does it market the Services for use by minors.

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Y CLICHING to accept or agree to the Terms, where this option is made available to you by MoneyDesktop in the user interface for any of the Services, OB YU USIN ANY PART OF THE SERVICES. YOU DEVRESSLY ACKNOWEDGES THAT YOU HAVE READ. ALL OF THESE TERMS (II) ADREEM NO CONSENTITO THE TERMS (IC) REPRESENT ADA WARRANT THAT YOU. (II) PERSIDUAL ALL OF THESE TERMS OF THESE TERMS OF BAHALE OF A USINESS ENTITY OR ANOTHER INOINDUAL, ARE AUTHORIZED TO BIND SUCH ENTITY OR SUCH INOINDUAL, AND (II) ACREE TO BE DOUND BY THE TERMS, INCLUDING THE DISCLAIMERS AND LIMITATIONS OF ABILITY: ANA (II) AGREE TO BE LUALE FOR ANY NONCOMPLIANCE WITH THESE TERMS, IF YOU DO NOT AGREE TO ANY OF THE TERMS, DO NOT CLICK THE ACCEPTANCE BUTTON, IF APPLICABLE, AND DO NOT CESS ON USE THE SERVICES.

MoneyDesktop may from time to time update these Terms and your continued use of the Services indicates your agreement to any modification with respect to these Terms. You may not use the Services and may not accept the Terms (II) you are incapable of binding you to a contained with MoneyDesktop, or (II) you are a person barred from receiving the Services under the laws of the United States or other countrie including the country in which you are readedire to from which you use the Services.

#### Service

The captions of sections hereof are for conve Governing Law This Agreement shall be governed by and co

e Services are a free personal financial management service that allows registered users to organize, consolidate, manage and track their financial information. From time to time MoneyDesktop may modify Services and add, change, or delete features of the Services, in its sole discretion, without notice to you.

fou agree to provide accurate, current and complete information about yourself while registering for the Services and to maintain and update this information to keep it accurate, current and complete. You agree on an inserptient your identity or your registration and account information. Failure to provide accurate and complete information during registration or account setup may prohibit your use of the Services or suit in errors in information generated.

to are solely responsible for (a) mannaning the confidentiality and security of your login information, passwords, and any other security or access information used by your a ryyone you authorize on your health or access the devices collectively. Count Information, (b) preventing unautivated access to or use of the information. (Bior a data that you so or use in or with the services collectively. (Account information, the information or evaluation of the information and the account information is and the account information and and the account information. The other account information is and all activates that occur under your access and the services collectively. (Account information is a distributed in the other account information is accounting and dividuot information is distributed in the other account information is access and the services of the other account information is access and the services of a access and the services of a access and the services of an access and the services of the origin and the access and the services of an access and the services of an access and the services of the access and the services of the constant access and the services of the origin and the access and the services of the services of the access and the services of the ac

Terms & Conditions
Please confirm that you have reviewed and agree to all of the terms and
conditions.
No Yes, Jagree

- 13. Then review the 'Online Access Agreement & Disclosure Statement' and click 'I accept' to complete the first-time login process and access the system.
   Assignment Vou my no sagen the Agreement of the Statement' and No Waiver The Service shall not be deemen rights or remedes shall operation captions
- 14. Choose 'register device' if you are logging in from a personal computer and you do not want to enter a secure access code each time you log in. If you are at a public computer or want to enter a secure access code each time you login select the 'do not register device' button.

NOTE: After you have successfully logged in for the first time, any time after that, you can select 'forgot password' if you need to reset it again.



strued in accordance with the laws of the State of Kansas, without regard to its co



ZEQUITY BANK
Login ID
q2test
Password
Remember me
Log In
Forgot your password?
Locations Privacy Policy



#### Home Page Overview

- 1. View a listing of accounts from the middle of the page.
- 2. From the right-hand navigation the following functions are set up for quick access.
  - 'Quick Transfer' is a direct shortcut to perform an account to account internal funds transfer.
- 'Asset Summary', at the bottom middle of the page, displays the asset and debt allocation for accounts and is located at the bottom of the page.

## Quick Reference Guide



4. Select and drag an account to the envelope icon which appears at the bottom right side of the screen to create a new account group.





5. The new group created can be renamed.

NOTE: Additional accounts may be dragged into the new group or additional groups created.

		-	
Eg Platinum Chk	:	Eg Platinum MM	:
Available Balance	\$18.18	Available Balance	\$17.09
Current Balance	\$18.18	Current Balance	\$17.0
Faulty FCO Child	:		:
Equity ECO Chkg		Individual LOC	•
Available Balance	\$18.64	Current Balance	\$100.00
Current Balance	\$21.64	Available Balance	\$0.0
24 Month CD	:		
24 IVIOTILITICD Current Balance			
Current balance	\$50.40		
			-
New Group	×		/
Equity ECO Sav	:		
Available Balance	\$2.50		
Current Balance	\$2.50		



### Account Details & History

- 1. From the Home screen, select an account tile to view a listing of the details associated with the account.
- 2. Select the 'Filters' icon to view the various search criteria for transaction history.
- Select 'Details' to view account details which will appear in the grey box below the account name.
- 4. A listing of historical transactions associated with the account are listed on the screen below the account details. The newest transaction will appear on top by default.

NOTE: you may sort transaction activity by column headings.

- Transactions displaying an icon to the left of the description have an associated image. Click on the transaction to view the front and back of the image.
- Select the down arrow icon on the right side of the screen to display a listing of available export formats. The export will include all transactions specified in the filter by the user.

NOTE: Currently, EQUITY BANK supports exports to Quicken and Quickbooks via Webconnect.

#### Account Inquiry

Select the <sup>coptions</sup> icon in the top right-hand corner of the page and select 'Ask a question' to initiate a secure message directly related to the account in question.



JAN 4 - Check - 10053	-\$68.80 \$126.18
7	

< Eq Platinum Chk Last Updated: 1/2/2019 12:29 PM			Availe
Q Search transactions		= Filters $(i)$ Details	
			Spreadsheet (xls)
Time Period	Transaction Type Descri	iption	Spreadsheet (csv)
Ţ	· ·		Microsoft OFX (ofx)
Check # Category			Quicken (qfx)
to	•		Quickbooks (qbo)

< Eq Platinum Last Updated: 1/	Chk 2/2019 12:29 PM				•	\$18.18 Available Balance
۹ Search transact				= Filters $(i)$ Details		Uptions
			_			Print
Time Period	•	Transaction Type	Description		Min Amour	Ask a question



#### Activity Center

NOTE: 'Activity Center' lists all user activity initiated from within Equity Bank. Only online transactions are displayed, not your entire transaction history.



#### Single Transactions View

1. Select the 'Single Transactions' tab on the screen to view one-time online transactions.

2. Select the 'Filters' option to reveal searchable fields.

Activity	Center	/		
Single	Fransactions	Recurring Transactions	$\mathbf{h}$	
۹. Search	n transactions		- Filters	Favorites 🔻 🖨 🛓
Created 💌	Status 👻	Transaction Type 👻	Account 👻	Amount 👻 🗌
1/2/2019	Authorized	Funds Transfer - Tracking ID: 12963	Eq Platinum Chk XXXXX5147	\$0.01 Actions -

#### **Recurring Transactions View**

• Select the 'Recurring Transactions' tab within the 'Activity Center' to view online transactions which are setup to occur in a series.

Activity Center		/	
Single Transactions	Recurring Transactions		
\Xi Filters			Favorites 🔻 🛱
Transaction Type	Status	Account	Created By
All	▼ All	▼ All	▼ All ▼
Start Date End Da	te All	Amount	
MM/DD/YYYY 📅 to MM/E	Authorized Cancelled Drafted Failed On Hold Pending Processed	0.00 <b>to</b>	0.00 Reset Apply

For transactions in the Activity Center, select 'Actions' to unhide a list of available actions that can be taken for a corresponding transaction.

Activity	Center			
Single T	Fransactions	Recurring Transactions		
۹ Search	transactions		- Filters	Favorites 🔻 🖨 🕹
Created 🝷	Status 👻	Transaction Type 👻	Account 🤟	Amount 👻 🗌
1/2/2019	Authorized	Funds Transfer - Tracking ID: 12963	Eq Platinum Chk XXXXXX5147	\$0.01 Actions -



Options will vary based on transaction type and user permissions. Options that maybe available are:

- Approve Authorized users can approve an initiated transaction.
- Cancel Single and recurring transactions can be canceled.
- Notify Sends a request to an authorized approver to approve an initiated transaction.
- Inquire Questions about the transaction can be sent to Equity Bank's TM Support Team.
- Copy A copy of the transaction is created and can then be modified and initiated or approved for processing.
- Print Details The details of the transaction can be printed. For Deposited Checks, both sides of the check are printed, along with details about the transaction.





#### Secure Messages

- 1. Select the 'Messages' menu in the navigation bar on the left side of the screen.
- 2. Select 'New Secure Message' on the right side of the screen.

NOTE: The 'Messages' feature is a secure messaging function, which allows for twoway communication between the Equity Bank user and the Bank. Since the message is delivered securely within the Equity Bank system, sensitive material is protected.

NOTE: A numeric indicator will appear next to the 'Messages' menu indicating how many unread messages are currently listed in the online mailbox.

- 3. Select the appropriate topic from the drop-down menu.
- 4. Click the 'Supported Attachments' link on the right side of the screen to show what file types are supported.
- 5. Click the paper clip icon to attach a file or document if desired.
- Click 'Send' at the bottom of the screen to submit the message to the Equity Bank.

NOTE: For Retail Online Banking Customers select 'Customer Service' for all new messages.



Conversations	
New Conversation	
With *	
Select Recipient	
Select Recipient	
Customer Service Treasury Support	Supported Attachments
Message *	1
	1
* - Indicates required field	Cancel Send



- 7. Both incoming and outgoing messages will appear in the column directly to the right of the menus in descending date order (newest on top).
- 8. Select the arrow icon beneath 'New Secure Message' to reply to a secure message or the trash can icon to delete the message.

Conversations				
Select All	1			New Conversation
□ Sample Message Q2 TEST	12:51 pm	Sample M	1essage	
Q2 TEST	12:51 pm	This message should never expire		
			Q2 TEST This is a sample message.	1/2/2019 - 12:51 PM



#### Alerts

1. Select 'Settings' from the left-hand navigation menu and then select 'Alerts'.

<b>€</b>	Home	WANT TO TRY OUT			
	Messages	OUR NEW MOBILE APP?			
	Transactions ~		START	HERE!	
	Statements		• •	•	
0	Location	Net Worth Budget Spending	Trends Debts		Link Account
?	Help	Accounts 🖉			80 ~
<u>ې</u>	Settings ^	-			
	Account Preferences	Eq Platinum Chk	:	Eq Platinum MM	:
	Security Preferences	Available Balance Current Balance	\$18.17 \$18.18	Available Balance Current Balance	\$17.10 \$17.09
	Alerts	Equity ECO Chkg	:	Individual LOC	:
	Contact Information	Available Balance Current Balance	\$18.64 \$21.64	Current Balance Available Balance	\$100.00 \$0.00
	Accessibility		:		
G	Log Off	24 Month CD Surrent Balance	\$50.40		

2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.



#### Account Alerts

1. Select 'Account Alert' from the drop-down menu and Select an account to set up alerts.

## Quick Reference Guide

New Account Alert				
ACCOUNT: XXXXXX5147		Select an account		
,	$\bowtie$	Eq Platinum Chk: XXXXXX5147		
FIELD: No Field Selected		Eq Platinum MM: XXXXXX2345		
COMPARISON: No Comparison Selected		Equity ECO Chkg: XXXXXX2222		
		Individual LOC: XXXXXX5147		
AMOUNT: No Amount Entered		24 Month CD: XXXXX2725		
DELIVERY METHOD: Send only a secure message		Equity ECO Sav: XXXXXX4743		
FREQUENCY:				
Every Occurrence				
Save				

2. Select a field from which the alert should reference.

New Account Alert	
ACCOUNT:	Select a field
XXXXXX5147	Available Balance
FIELD: Current Balance	☑ Current Balance
COMPARISON: No Comparison Selected	Year-to-date interest amount
AMOUNT:	Previous year interest paid
No Amount Entered	Last Deposit Amount
DELIVERY METHOD: Send only a secure message	Last Statement Balance
FREQUENCY:	Accrued Interest
<ul> <li>Every Occurrence</li> </ul>	Last Interest Paid Amount
Save	

3. Select a comparison.

New Account Alert			
ACCOUNT: XXXXXX5147	Select a comparison		
FIELD: Current Balance		greater than less than	
<b>COMPARISON</b> : Greater Than			
AMOUNT: No Amount Entered			
DELIVERY METHOD: Send only a secure message			
FREQUENCY:			
Save			



4. 4. Designate a dollar amount and select 'Save'.

## Quick Reference Guide

New Account Alert	Enter an amount	Enter an amount			
FIELD: Current Balance	\$	\$			
COMPARISON: Greater Than	1	2	3		
AMOUNT: No Amount Entered	4	5	6		
DELIVERY METHOD: Send only a secure message	7	8	9		
FREQUENCY: Every Occurrence	Delete	0	Save		
Save					

5. Select the delivery method for the alert.

New Account Alert	
ACCOUNT: XXXXXXX5147	Select a delivery method Secure Message Only
FIELD: Current Balance	Secure Message Only Email Phone
COMPARISON: Greater Than	Text Message
AMOUNT: No Amount Entered	
DELIVERY METHOD: Send only a secure message	
FREQUENCY: Every Occurrence	
Save	

- 6. Enter the delivery method.
- If Phone is selected, designate the desired time for the alert or select the 'Call Immediately' option.
- 8. Select the desired 'Frequency'.
- 9. Select the 'Save' button.

New Account Alert	
ACCOUNT:	Select a delivery method
XXXXXX5147	Phone
FIELD: Current Balance	United States
COMPARISON: Greater Than	Phone Number
AMOUNT:	Time:
No Amount Entered	Call Immediately
DELIVERY METHOD: Call Me	
FREQUENCY:	
Every Occurrence	
Save	



*History Alerts***1.** Select the account.

## Quick Reference Guide

New History Alert				
ACCOUNT:	Select	Select an account		
XXXXXX5147	$\square$	Eq Platinum Chk: XXXXXX5147		
TRANSACTION: No Transaction Selected		Eq Platinum MM: XXXXXX2345		
COMPARISON: No Comparison Selected		Equity ECO Chkg: XXXXX2222		
AMOUNT:		Individual LOC: XXXXXX5147		
No Amount Entered		24 Month CD: XXXXXX2725		
DELIVERY METHOD: Send only a secure message		Equity ECO Sav: XXXXXX4743		
FREQUENCY:				
Every Occurrence				
Save				

2. Select a transaction type.

3. Select a comparison.

New History Alert					
ACCOUNT:	Select	Select a transaction			
XXXXXX5147	$\bowtie$	Debit Transaction			
TRANSACTION: Debit Transaction		Credit Transaction			
COMPARISON: No Comparison Selected		Check Number			
AMOUNT: No Amount Entered		Description			
DELIVERY METHOD: Send only a secure message					
FREQUENCY:					
Every Occurrence					
Save					

New History Alert			
ACCOUNT: XXXXXX5147	Select a comparison		
TRANSACTION:	$\square$	greater than	
Debit Transaction		less than	
COMPARISON: Greater Than			
AMOUNT: No Amount Entered			
DELIVERY METHOD: Send only a secure message			
FREQUENCY:			
Every Occurrence			
Save			

4. Enter an amount.



New History Alert			Back
ACCOUNT: X00000(5147	Enter an amount		
TRANSACTION: Debit Transaction	\$		<b>100.00</b> ×
COMPARISON: Greater Than	1	2	3
AMOUNT: No Amount Entered	4	5	6
DELIVERY METHOD: Send only a secure message	7	8	9
FREQUENCY: Every Occurrence	Delete	٥	Save
Save			

- 5. Select a delivery method.
- 6. Enter the delivery method.
- 7. Select the desired 'Frequency'.
- 8. Click the 'Save' button.

New History Alert	
ACCOUNT: XXXXXX5147	Select a delivery method Secure Message Only
TRANSACTION: Debit Transaction	Secure Message Only Email Phone
COMPARISON: Greater Than	Text Message
AMOUNT: No Amount Entered	
DELIVERY METHOD: Send only a secure message	
FREQUENCY: Every Occurrence	
Save	



#### Transaction Alerts

1. Select an online transaction type.

## Quick Reference Guide

New Online Transaction Alert			
TRANSACTION:	Select	a transaction	
Stop Payment		Change of Address	
ACCOUNT: No Account Selected		Check Reorder	
<b>STATUS</b> : No Status Selected		External Transfer	
		Funds Transfer	
DELIVERY METHOD: Send only a secure message	$\bowtie$	Stop Payment	
FREQUENCY:			
Every Occurrence			
Save			

New Online Transaction Alert			
TRANSACTION:	Select an account		
Stop Payment	Ø	Eq Platinum Chk: XXXXXX5147	
ACCOUNT: XXXXXX5147		Eq Platinum MM: XXXXXX2345	
STATUS: No Status Selected		Equity ECO Chkg: XXXXXX2222	
DELIVERY METHOD		Individual LOC: XXXXXX5147	
Send only a secure message		24 Month CD: XXXXXX2725	
FREQUENCY: Every Occurrence		Equity ECO Sav: XXXXXX4743	
Save			

New Online Transaction Alert Select a status TRANSACTION: Stop Payment Authorized ACCOUNT: XXXXXX5147 Cancelled Drafted STATUS: Authorized Failed DELIVERY METHOD: Send only a secure message Processed FREQUENCY: Every Occurrence Save

2. 2. Select an account.

3. Select the status of the online transaction type to trigger the alert.



4. Select a delivery method.

# 5. If Phone is selected, designate the desired time for the alert or select the 'Call Immediately' option.

- 6. Select the desired 'Frequency'.
- 7. Click the 'Save' button.

New Online Transaction	Alert
TRANSACTION: Stop Payment ACCOUNT: XXXXXXX5147 STATUS: Authorized	Select a delivery method Secure Message Only Secure Message Only Email Phone Text Message
DELIVERY METHOD: Send only a secure message	
FREQUENCY: Every Occurrence Save	

Select a delivery method		
Phone		
United States		
Phone Number		
Time:		
Call Immediately		

<b>TRANSACTION:</b> Stop Payment
account: xxxxx5147
STATUS: Authorized
<b>DELIVERY METHOD</b> : Call Me
FREQUENCY: Every Occurrence
Save



#### Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

1. Click 'Edit Delivery Preferences' to modify how and where to receive security alerts. *NOTE: Changes can also be made under the* 'Administration' tab by selecting 'Security *Preferences'.* 

^	Security Alerts (37)	Edit Delivery Preferences
	Description	Enabled
	Alert me when an address is changed	Off
	Alert me when an outgoing ACH transaction is created	On
	Alert me when a wire transfer is created	On
	Alert me when an international wire transfer is created	On
	Alert me when an external transfer is authorized	On
	Alert me when a computer/browser is successfully registered	Off

test@test.com  Phone Number  country United States  Area Code Phone Number  SMS Text Number  Message and data rates may apply: Expect 1 message/transaction.  Country United States  Area Code Phone Number	Email Address		
Country United States  Area Code Phone Number  SMS Text Number  Message and data rates may apply. Expect 1 message/transacton.  Country United States	test@test.com		
United States  Area Code  Phone Number  SMS Text Number  Message and data rates may apply. Expect 1 message/transacton.  Country  United States	Phone Numb	er	
Area Code Phone Number SMS Text Number Message and data rates may apply. Expect 1 message/transaction. Country United States	Country		
SMS Text Number Message and data rates may apply. Expect 1 message/transaction. Courry United States	United States		
Message and data rates may apply. Expect 1 message/transaction. Country United States	Area Code	Phone Num	ber
Message and data rates may apply. Expect 1 message/transaction. Country United States			
Country United States	SMS Text Nur	nber	
United States	Message and data rates n	nay apply. Expect 1 mes	isage/transaction.
	Country		
Area Code Phone Number	United States		
		Diseas Num	ber
	Area Code		
Cancel Save			



### **Payments Functions**

#### Internal Transfers

Single-Internal Transfers

1. Select 'Transactions' from the lefthand navigation menu and then select 'Funds Transfer'.

🚡 Home	Funds Tra	ansfer	
Messages	From		
Transaction			
Funds Tran	sfer To		
Person to F	Person Trans		
Stop Paym	Amount		
Activity Cer	ter	0.00	Make this a recurring transaction
Add Extern	Date		
	1/2/2019	31	
Verify Exte	nal Account Memo (optional)		
Mobile Dep	osit Enrollm Enter letters and	d numbers only	
Check Reo	der		

- 2. Select a 'From' account.
- 3. Select a 'To' account.
- 4. Enter a dollar amount.
- 5. Enter a Memo for the transaction. (Optional)
- Select the check box beside 'Make this a recurring transaction' if applicable. (Optional: If selected, follow steps 7 and 8. If not selected, skip to step 9.)

 Select the desired transaction frequency from the drop-down menu if applicable.

Funds Transfer	
From	
Eq Platinum Chk XXXXXX5147 \$18.17	•
То	
Eq Platinum MM XXXXXX2345 \$17.10	•
Amount	
	\$0.01 DAke this a recurring transaction
Date	K
1/2/2019	
Memo (optional)	
Enter letters and numbers only	
	Clear Transfer Funds

How often should this transfer repeat?	-
Start Date	End Date
1/3/2019	Select Date
Repeat Forever	



8. Enter 'Date' for a one-time transaction. Enter a Start Date and End Date for a recurring transaction.

9. Review the information on the screen for accuracy and then select 'Transfer Funds' to authorize the transfers.

Date			
1/2/2019	31		
Memo (optional)			
Enter letters and numbers only	1		
		Clear	Transfer Funds